

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!




#### WHY DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Additional in-hospital services are discounted up to 7% for care plan members (some exclusions apply). Want to pay annually?

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on Animal Care Center's recommended annual primary care.

## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

## YOUR EXPERIENCE

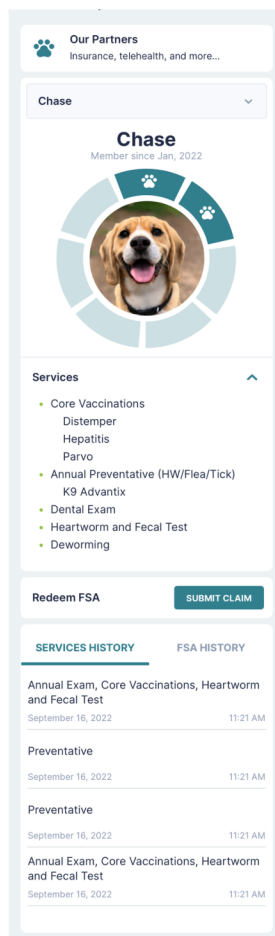
**EASILY VIEW YOUR PET'S PROFILE**

**REAL-TIME SERVICE HISTORY**

**IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP**

**EASY TO USE BENEFITS**

**MARKET HUB PARTNERS + PERKS**



## PRIMARY CARE PLANS



## FOR CANINE CARE



## SAVE MORE ON ANNUAL CARE FOR YOUR DOG!

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

### REGISTER AT THE QR CODE BELOW!



## WHY DO I NEED A CARE PLAN?

Great question! We designed our plans to ensure your pet gets everything they need annually. This is not insurance - we want you to come in and see us! **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital** for members
- Helps you plan for the unexpected by providing an in-hospital credit available immediately upon sign up
- Is easy to use and **allows you to pay monthly**

### PUPPY PLAN

\$59/month



30% Savings!

### ADULT DOG PLAN

\$63/month



24% Savings!

### SENIOR DOG PLAN

\$67/month



25% Savings!

# PRIMARY CARE PLANS

Save up to 30% on your subscription plan today

Register via the QR code on back for an amazing year of pet health!

Physical Exam

Rabies Vaccine

Bordetella Oral Vaccine

DHPP Vaccine

Parvo Vaccine

Parasite Screening (Fecal)

Annual Preventative Bloodwork

Parasite Test + Treatment (varies by plan)

Heartworm Test

ASPCA Poison Control Hotline Allowance (1)

Annual Pet Flexible Spend Allowance

7% Off Additional Services

Market Hub Savings

**TOTAL SAVINGS**

puppy plan

<1 year

adult canine plan

1 year - 7 years

senior canine plan

> 7 years

up to 6

up to 3

up to 3



up to 3



puppy only

puppy only



+ urinalysis



puppy only

puppy only

adult + senior only



\$150

\$250

\$250



**30%**

**24%**

**25%**

