

FREQUENTLY ASKED QUESTIONS

IS THIS PET INSURANCE?

No, it's not insurance - it's designed for everyday care.

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

WHAT IS THE IN-HOSPITAL CREDIT?

It's built-in peace of mind.

Every care plan includes an in-hospital credit allowance you can use for unexpected needs, like a sick visit or an urgent test. Even better? If you don't use the full amount, 75% of your remaining balance rolls over to the next year.

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

It makes it easy to plan and pay for your pet's health.





With one predictable monthly payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Prefer to pay upfront? Annual plan payments save you an additional 5%. Additional in-hospital services are discounted up to 7% for care plan members (some exclusions apply).

WILL THIS SAVE ME MONEY?

Yes—especially if you're committed to your pet's health.

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

OUR PLANS ARE GREAT FOR:

-  New pet parents looking for guidance
-  Families who want predictable costs
-  People who want to stay on top of preventative care
-  Humans who love their pets (that's you!)

YOUR EXPERIENCE

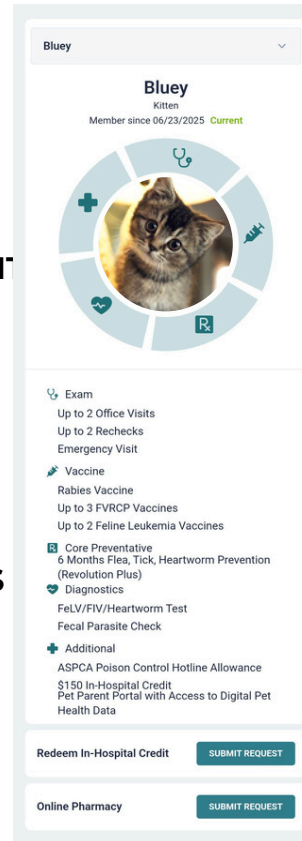
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

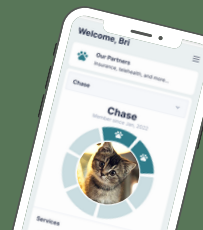
EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



PRIMARY CARE PLANS

OUR FURRY BEST

RECOMMENDATION

FOR FELINE CARE



SAVE MORE ON ANNUAL CARE FOR YOUR CAT!

WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Coverage** for a full year of preventative care
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Flexible payment options**, choose a monthly or annual payment

Login at: app.petcentrichealth.com/login

KITTEN PLAN

\$65/month



16% Savings!

ADULT CAT PLAN

\$65/month



22% Savings!

SENIOR CAT PLAN

\$65/month



22% Savings!

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

Use your Credit for sick visits, prevention, dental, and more!

PRIMARY CARE PLANS

	kitten plan <1 year	adult feline plan 1 year - 7 years	senior feline plan >7 years
Physical Exam	1 annual + 1 tech exam	2 exams	2 exams
Rabies Vaccine	✓	✓	✓
FVRCP Distemper	up to 2	✓	✓
Feline Leukemia	up to 2	kitten only	kitten only
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Priority Scheduling (When calling before 2pm)	✓	✓	✓
Market Hub Savings	✓	✓	✓
Same Day Sick Visit Guaranteed When Calling Before 2pm	✓	✓	✓
7% Off Most Additional Services	✓	✓	✓
Annual In-Hospital Credit (pet FSA)	\$500	\$600	\$600

TOTAL SAVINGS

16%

22%

22%

