

## FREQUENTLY ASKED QUESTIONS

### IS THIS PET INSURANCE?

**No, it's not insurance - it's designed for everyday care.**

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

### WHAT IS THE IN-HOSPITAL CREDIT?

**It's built-in peace of mind.**

Every care plan includes an in-hospital credit allowance you can use for unexpected needs, like a sick visit or an urgent test. Even better? If you don't use the full amount, 75% of your remaining balance rolls over to the next year.

### HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

**It makes it easy to plan and pay for your pet's health.**

With one predictable monthly payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Prefer to pay upfront? Annual plan payments save you an additional 5%. Additional in-hospital services are discounted up to 7% for care plan members (some exclusions apply).

### WILL THIS SAVE ME MONEY?

**Yes—especially if you're committed to your pet's health.**

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

## YOUR EXPERIENCE

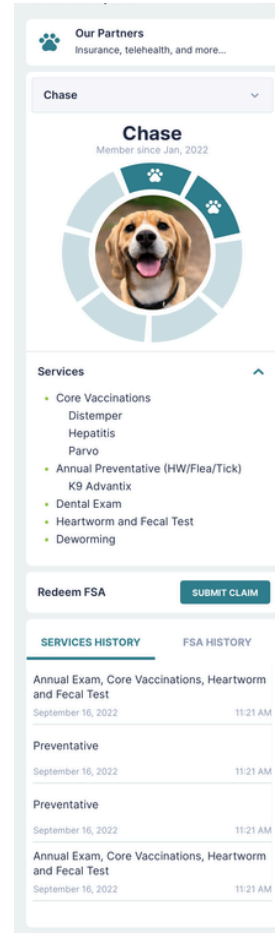
**EASILY VIEW YOUR PET'S PROFILE**

**REAL-TIME SERVICE HISTORY**

**IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP**

**EASY TO USE BENEFITS**

**MARKET HUB PARTNERS + PERKS**



# PRIMARY CARE PLANS

OUR FURRY BEST RECOMMENDATION



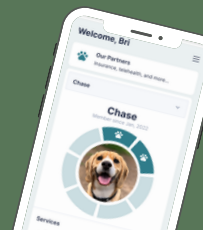
## FOR CANINE CARE







## SAVE MORE ON ANNUAL CARE FOR YOUR DOG!

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

### REGISTER AT THE QR CODE BELOW!



## OUR PLANS ARE GREAT FOR:

-  New pet parents looking for guidance
-  Families who want predictable costs
-  People who want to stay on top of preventative care
-  Humans who love their pets (that's you!)

## WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Coverage** for a full year of preventative care
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Flexible payment options**, choose a monthly or annual payment

Login at: [app.petcentrichealth.com/login](https://app.petcentrichealth.com/login)

### PUPPY PLAN

\$65/month



22% Savings!

### ADULT DOG PLAN

\$65/month



25% Savings!

### SENIOR DOG PLAN

\$65/month



25% Savings!

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

Use your Credit for sick visits, prevention, dental, and more!

## PRIMARY CARE PLANS

	puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan >7 years
Physical Exams	1 annual + 1 tech exam	2 exams	2 exams
Rabies Vaccine	✓	✓	✓
Bordetella Oral Vaccine	✓	✓	✓
DHPP Vaccine	up to 2	✓	✓
Lepto Vaccine	✓	✓	✓
Heartworm Test	adult + senior only	✓	✓
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Priority Scheduling (When calling before 2pm)	✓	✓	✓
Market Hub Savings	✓	✓	✓
Same Day Sick Visit Guaranteed When Calling Before 2pm	✓	✓	✓
7% Off Most Additional Services	✓	✓	✓
Annual In-Hospital Credit (pet FSA)	\$600	\$600	\$600

**TOTAL SAVINGS**

**22%**

**25%**

**25%**

